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Higher Education

University Applies Document Management to Student Records IDT Salvages, Improves Existing System

Colorado
University of Colorado at Boulder

Integrated Document Technologies, Inc. (IDT) has completed an upgrade of the University of Colorado at Boulder's enterprise content management system. The University is using the system in its admissions department to more efficiently process student data such as applications and letters of recommendation, and to store ongoing records such as course grades.

IDT was referred to the University in mid-2001 in an effort to resolve technical problems with its imaging hardware and software. A completely new system was under consideration; IDT's analysis of requirements and cost alternatives showed that a software upgrade (to the Stellent Imaging & Business Process Management (IBPM) suite) and system integration was all that was necessary to make the system more useful.

The new software installed and integrated by IDT permits the University to accept student information via the Internet, eliminating hand-processing or electronic scanning of paper documents. Incoming information is automatically filed by the software to the appropriate area of the system, making it immediately accessible to admissions staff.

IDT's review of requirements for content management University-wide led to the recommendation of Stellent IBPM software and various customized aspects of the system's design, all allowing other departments to tap the system's advantages in the future.

During the integration of the new software with the University's existing databases and files, IDT added workflow enhancements and customized storage capabilities, both providing the University with further value for their investment.

The upgrade was completed under budget and prior to the project deadline.

IDT's knowledge of document management technologies and how they can be successfully applied to day-to-day tasks allowed the University to preserve its initial investment, and, speed and maintain information flow in a secure environment.

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The University of Colorado at Boulder (<http://www.colorado.edu>) is a comprehensive research institution located in the foothills of the Rocky Mountains and has an enrollment of 29,151 students. CU-Boulder was founded in 1876 and is known for its strong programs in the natural sciences, space sciences, environmental sciences, education, music and law.

IDT, Inc. (www.idt-inc.com) helps mid-market firms achieve maximum efficiency through document imaging, workflow automation, ERP, CRM and line-of-business solutions. From pre-engineered IDT Pilot Packs™ that ensure quick return-on-investment, to phased and flexible integration of industry leading software applications, IDT places the power of scalable systems at the client's fingertips. Since 1992, IDT has provided a single-source knowledge base for system design, integration, customization and long-term support.