# Frequently Asked Questions and Answers (FAQs)

**Q:** **What is Web-based, Distributed Document Capture and how is it different than traditional document scanning vendors in the industry?**

**A:** Web-based, distributed document capture is - as the name implies – a document scanning & indexing solution that has the following attributes:

1) Exclusively utilizes a web-browser to perform the traditional document imaging application functions such as: ad-hoc, workgroup or production level document scanning, quality control, indexing, verification, optical character recognition, sorting/classification, validation, document separation, and database lookups via web-services or some other form of integration;

2) Does not require a software setup or installation process to occur on the local workstation in which you desire the document capture application to operate;

3) Can be deployed either as a traditional on-premise based software solution or provided via the web as a service through the internet cloud in a "pay-as-a-you" go licensing model.

4) Does not require a customer to buy into a monthly or annual per click licensing model and associated charges;

5) The application can be utilized *anywhere, anytime* so long as you have access to an internet connection;

6) Requires minimal end user training that should be measured in 1 hour or less time;

7) Allows the end user to leverage a full range of document scanning devices such as: Network scanning appliances, MFP's. desktop, workgroup, departmental and high volume document scanners;

8) All features and functions of the end user application experience should be able to be utilized by the end users via the web browser exclusively, some just some portion or subset of the features

and functionality  - such as indexing – requiring users to have a thick client application install on their local workstation;

9)  The web architecture should include a business process engine complete with a visual (graphical) workflow designer and flexible processing queues to allow people to work together across the world like no other capture product can – or does.  **SCAN** in Singapore, **INDEX** in Dubai, **APPROVE** in Atlanta, **STORE** in Texas!

10)  A very low total cost of ownership compared to the competition that uses thick client installation procedures, seat software licenses, per click charges, annual software assurance contracts, internal IT support costs,  cumbersome & lengthy CAPEX budgeting and procurement processes.

Have a question that we have not addressed here?  Send it to us at: asktheexpert@idt-inc.com and we will respond to you!

Warm Regards,


The IDT Marketing Team
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p.s. - >   More info on Web-based, Distributed Document Capture at: http://www.amazon.com/ECM-Buyer-Beware-Insights-Decision/dp/0557066506